



ABOUT US

Top-notch reasons for associating with URS.

URS is a verily International Registrar and is among Top five-certification body with ecumenical presence in more than hundreds of countries and thousands of cities. It is recognized by Ministry of SSI, and so clients get reimbursement of certification expenses as per the scheme. Recognition by Director General of Foreign Trade (DGFT), provide clients with export exemption & benefits under the scheme.

FROM THE EDITORS DESK

Dear Readers,

In an extremely competitive world, every organization is concerned as to how to reach newer heights of excellence to ensure growth. In this race to achieve excellence, more & more organizations are laying emphasis on establishing Quality Management Systems.

The launching of ISO 9000 series standards by ISO is an attempt to help the industrial organizations in adopting Total Quality Management to improve their quality, productivity and achieve progressive improvements.

My Affiliation with URS has given me a privilege to apprehend about the fastest growing organization in the macrocosm , which has enriched my knowledge about the importance of quality systems in our lives.

This Volume of the Newsletter covers brief about quality, ISO 9000 (quality management systems), developments in URS during the period.

At URS, it is our endeavor to chronicle every development that lays the foundation of quality systems around the world. I express my gratitude to the readers for their unstinted support and assure them of a better quality reading that would be highly illuminative , educative, enlightening & entertaining.

Vasudha Tripathi
Editor-in-chief

LATEST DEVELOPMENTS

ISO launches self-assessment tool for software asset management.



ISO has launched a new self-assessment tool to help organizations ensure an effective and smooth- running IT environment through implementation of the ISO/IEC 19770 **Software Asset Management: Are You ready?**

ISO/IEC 19770-1:2006, *Information technology – Software asset management – Processes*, enables organizations to benchmark their capability in delivering managed services, measuring service levels and assessing performance. This standard allows service providers to enhance the quality of service delivery to their customers.

The standard will help companies better manage their software assets and their accompanying licenses.

For more visit www.iso.org

ISO 26000 - Social Responsibility Standard



The fourth ISO Social Responsibility Working Group Meeting took place over five days at the end of January 2007 in Sydney, Australia. Their focus was to find consensus in drawing up the Social Responsibility Standard, ISO 26000.

ISO 26000 has been in development for three years and will probably be completed in another two years. It is very important because it will set how organizations that claim to be socially responsible. Another important decision was that organizations are required to take responsibility for the actions of other organizations those fall within their supply chain. This could have momentous implications for the way companies outsource work.



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CERTIFICATION SCHEMES

ISO 9001:2000 -QMS

ISO 14001:2004 – EMS

ISO 18001 – OHSAS

ISO/TS 16949 – Automobile

ISO 13485 – Medical Devices

ISO 27001: 2005 – ISMS

ISO 22000: 2005- FSMS

TL 9000-
Telecommunication

AS 9100: Aerospace

NEWS

1. PARTNERSHIP IN HUNGARY

URS in the beginning of this year have completed the legal set up of partnership in Hungary; the office is based at Budapest. The company is managed by Mr. Endre Ripple.

2. URS EXPANDS ITS BUSINESS OPERATION IN MEERUT

URS recently inaugurated its office in Meerut from 1st July 2007.

3. NABCB HAS EXTENDED THE SCOPE FOR ISO 9001:2000 QMS CERTIFICATION TO URS CERTIFICATION LTD.

For details e-mail at info@ursindia.com

4. URS got its recognition from SINCERT (RT-05)



It states the requirements for the evaluation and certification of quality management systems of construction and installation plants as well as services in the building industry.

LIST OF NEW MEMBERS

URS welcomes all new members in its family:-

- | | | |
|---|---|--|
| 1. Mr. Shivendra Mishra
Business Development Officer
URS, Delhi | 3. Ms. Divya N
Office Coordinator
URS, Bangalore | 5. Mr. Vikas Gupta
Business Dev. Manager
URS, Meerut |
| 2. Mr. Deepak Sharma
Sr. Executive Customer Support
URS, Delhi | 4. Mr. P. Ramesh
Marketing Executive
URS, Chennai | |

To apply for any certification log on to Register online at

www.ursindia.com



URS CERTIFIES

URS certified the following clients during the month May – June 2007

1. AJANTA INDIA LIMITED
2. HIMALAYAN DISTILLERY LTD.
3. GEARS INDIA
4. ACC LTD. READY MIXED CONCRETE B
5. DISTRICT POLICE OFFICE, Panipat
6. POLICE STATION, Faridabad
7. KESELEC SCHREDER PVT. LTD
8. ANMOL BAKERS PVT. LTD
9. SAROJ HOSPITAL & HEART INSTITUTE

MANAGEMENT THOUGHTS

The word "quality" is used often in our daily lives. We might use it to express our opinion of a meal or a consumer product, or to describe the outcome of a service. We all want "good quality" products or services. Good quality for a company that installs septic systems might mean that the customer will never have to think about it again. Again, the determination of quality must include context, values, experiences, and expectations.

Rules of Quality:-

- Rule #1** - Only the "customer" can define what is quality.
- Rule #2** - Understand what specific features are more important to your customers.
- Rule #3** - Understand what the scope of the customers' expectation of quality.
- Rule #4** - Understand what the objectives are that define your quality program and how you will measure your success or failure.
- Rule #5** - The best quality is not always the best answer.
- Rule #6** - What is considered quality today may not be quality tomorrow.

TREND



BRIEF ABOUT ISO 9001 – QUALITY MANAGEMENT SYSTEM

The ISO 9001:2000 certification aims at providing a global standard that spells out quality and trust. It is a quality management system standard and is applicable to all type of organizations.

An ISO 9000 certificate indicates the organization's adherence to quality management practices with customer Focus. The standard is designed to look at all the important processes affecting customer satisfaction, from the initial review of requirements related to the product, to the packaging and delivery of the finished product. The intent of standard is to provide the universal and uniform baseline for quality management, which can be used by organizations around the world. The success of this idea is evident from the fact that ISO 9000 series has become the most widely used quality management system in the world.

Upgraded version

ISO 9001:2000 is the latest version of the standard, issued December 15, 2000. The new edition had combined 1994 editions of ISO 9001, ISO 9002, and ISO 9003.



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For detail on
each scheme
Visit
www.ursindia.com

Current Status-ISO 9001:2008 – Following a meeting of ISO technical committee held in June at Finland, publication of new version of ISO 9000 1 has been brought forward which will be published in 2008. In the new standard very few changes has been proposed.

URS CAREERS




Discover a world where you can pursue your professional career , and take on new challenges! URS to enhance its resource team invites highly motivated individuals in the following posts: -

- 1. AUDITORS (QMS & EMS)**
Two yrs audit experience.
- 2. P.R. Executive**
Having exposure in Media & Events
- 3. CUSTOMER CARE EXECUTIVE**

To apply forward C.V. to jobs@ursindia.com



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To post your statement at URS Website, log on to
“MY STATEMENT” at www.ursindia.com

URS AT NAINITAL.



To enjoy scenic natural splendour, URS organized a Picnic for all its staff members to the: **“LAKE DISTRICT OF UTTARAKHAND”- Nainital** for 3 days.

JOKES/ PUZZLES & QUOTES



Did you know?

Traffic lights were used before the advent of the motorcar.



"Once you start working on something, don't be afraid of failure and don't abandon it. People who work sincerely are the happiest."

*"The fragrance of flowers spreads only in the direction of the wind. But the goodness of a person spreads in all direction"
"God is not present in idols. Your feelings are your god. The soul is your temple."*

"Before you start some work, always ask yourself three questions - Why am I doing it, What the results might be and Will I be successful. Only when you think deeply and find satisfactory answers to these questions, go ahead."

Komal Vasa
URS, Mumbai

EDITORIAL BOARD: - Ms. Vasudha Tripathi (Editor-in-chief) , Mr. Ashish Mukherjee, Mr.K.G. Mishra, Mr. Tarun Gulati & Mr Deepender Agarwal.

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